



Interquattro s.r.l. is a business that has been operating in the design and production of small metal products adapted to Customer's needs since 2012.

With the aim of meeting the quality requirements for our products, Interquattro s.r.l. adopted a Quality Management System (QMS) in line with the International Quality Management UNI EN ISO 9001-2008, now 2015 ed. as a strategic and fundamental element of its business in order to show each stakeholder its competence in providing products that fit with:

- Customers' requirements
- Mandatory standards
- Interquattro s.r.l.'s own standards

Furthermore, for Interquattro s.r.l.'s top management it is of great importance to increase Customer satisfaction through an efficient application of the QMS, monitoring and measuring all processes.

Interquattro s.r.l.'s top management considers the health and safety of its employees and respect for the environment as an absolute priority for the company, this is done by respecting the laws and encouraging eco-friendly behaviour.

In accordance with what has been written above, Interquattro s.r.l.'s top management, shows his commitment by:

- a) Taking charge of the effectiveness of Quality Management System
- b) Ensuring that the policy and the goals with regards to the QMS are compatible with the framework and the strategic objectives of the organization.
- c) Ensuring that of QMS's standards are used within the business organisation
- d) Encouraging business process improvement and risk-based thinking
- e) Always ensuring the availability of all resources for QMS, also through periodical testing
- f) Assuring the importance of efficient quality management and of QMS's requirements
- g) Ensuring QMS's results through periodical testing
- h) Involving and leading the team so that it can take part in the improvement and efficiency of QMS
- i) Supporting the other management roles in order to show their leadership and how it is applied in the different sectors

Furthermore, Interquattro s.r.l.'s top management is constantly working with the whole organisation in order to satisfy the Customer so that:

- a) Customer's requirements and mandatory requirements are established, understood and fulfilled
- b) The risks and the opportunities that can influence the compliance of products and services are established and met.
- c) Customer's satisfaction continues to remain the first and most important aim of the business

Crescentino (VC), July 28th 2016

General Manager
Alessandra Ghezzi D'Addario

